

# Important information about your cable connection



## Analogue television and radio is being switched off on

Dear Residents,

The future is digital. For that reason, the analogue transmission of television and radio stations in our cable network is being turned off. For you, the digital switchover means that the picture and sound quality of TV programmes is even higher. In addition, digital television provides you with an even wider range of channels. In the future, the choice of what to watch will constantly grow. Furthermore, people who live in areas where we have enhanced our broadband service can enjoy superfast Internet.

**The switchover will take place on [redacted] between midnight and 6 a.m.**

In order to continue watching television without interruption, please check the following points in good time.

### You are still watching analogue television if you:

- receive up to 32 channels, none of which are in HD
- use a CRT television without a digital receiver

### What do you need to do?

- You need a digital receiver or a flat-screen television with a built-in cable receiver (DVB-C tuner).
- You can obtain a suitable receiver from us or by visiting a specialist retailer.

### You are already watching digital television if you:

- can receive the channels **tagesschau24, ZDFneo** or **ONE**
- have a new flat-screen television set with a DVB-C tuner (generally all models made after 2010) or if you use a digital receiver

### What do you need to do?

- There is nothing you need to do. If you are unable to receive individual channels after the switchover, please carry out a new channel search.

**You will soon receive a letter in the post from us that you must read.** It will contain more information about how to prepare best for the analogue switch-off.

**Please note:** During the switchover, there may be short periods when you are unable to watch television, listen to the radio, use the Internet or make phone calls using your cable connection. This also applies to emergency calls. You can make calls as usual using the Vodafone mobile network. If the Internet connection does not restore itself automatically after the switchover as planned, simply turn off the cable modem for a few minutes and then turn it on again.

### Radio reception

Is your radio or stereo connected directly to the cable junction box? If so, you will need a digital radio receiver (DVB-C) from a specialist retailer or directly from us in order to receive radio stations after the switchover. This makes it possible to continue using most radio sets with a cable connection. Alternatively, you can receive FM stations using an indoor antenna connected to the radio.

For more information, visit [vodafone.de/digitalezukunft](http://vodafone.de/digitalezukunft)

If you have any questions, please call the freephone service hotline: **0800 664 8787**. Alternatively, contact your Vodafone shop or authorised retailer directly. You can also order our partner's set-up service (charges apply) by calling 08928 851 857 – lines are open from 8 a.m. to 8 p.m., Monday to Friday.

Kind regards,  
The Vodafone team

The future is exciting.

**Ready?**

