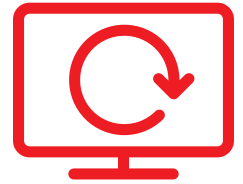


Important information about your cable connection

Reassignment of television and radio stations on 26/05/2021



Dear Residents,

We are making some changes to our station and programme portfolio. This we enable us to guarantee you a high-quality gigabit experience in the long term. Following the merger of Unitymedia and Vodafone, we are harmonising our cable networks, standardising the technology and aligning the product worlds.

The switchover will take place on 26 May 2021 between midnight and 4 a.m.

The benefits for you:

- TV programmes in brilliant picture and sound quality
- Wide range of HD channels
- Access to the Internet at gigabit speed in broadband areas

**Please do not
remove!**

Your neighbours may
also need this
information.

You will soon receive a letter in the post from us that you must read.

For more information, visit vodafone.de/umschalten.

If you have any questions, please call our free service hotline on **0800 107 08 30** from Monday to Sunday between 7.30 a.m. and 10 p.m. Alternatively, visit your local Vodafone shop or specialist retailer. Our installation service provided by our service partner is also available to you for a fee. Simply call the same telephone number or visit vodafone.getitdone.co/umschalten to arrange an appointment.

Kind regards,
Your Vodafone Team